

# ZheadICOS ModuleIntercultural Competencefor Outgoing Students



### Program

- Introduction
- Learning methods
- Multicultural self
- Inter/transcultural skills
- Concepts of culture
- Selective attention
- Intercultural communication



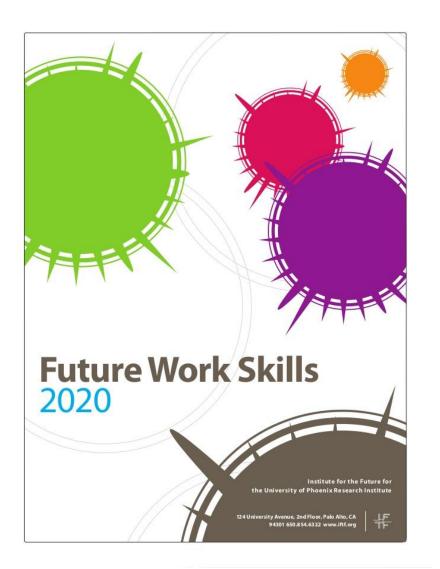
Zürcher Hochschule für Angewandte Wissenschafter

- Value orientations
- Critical Incident
- Cultural differencies
- Germans in Switzerland
- Culture shock
- Writing a letter
- Corona challenges
- Conclusions and home work

#### Ten skills for the future workforce



Zürcher Hochschule für Angewandte Wissenschaften



- Cross-Cultural Competency
- The ability to operate in different cultural settings
- Ranked #4 of the top 10 work skills needed for the future

Institute for the future, 2011

## Three dominant narratives: Our community's "stories" about learning across cultural gaps



Zürcher Hochschule für Angewandte Wissenschaft

- 1. Humans learn through exposure to cultural difference
- 2. Humans learn by being immersed in different types of cultural difference
- 3. Humans learn and develop:
  - a) by being immersed in cultural difference,
  - b) by reflecting on how they & others frame experience,
  - c) and by re-framing their experience

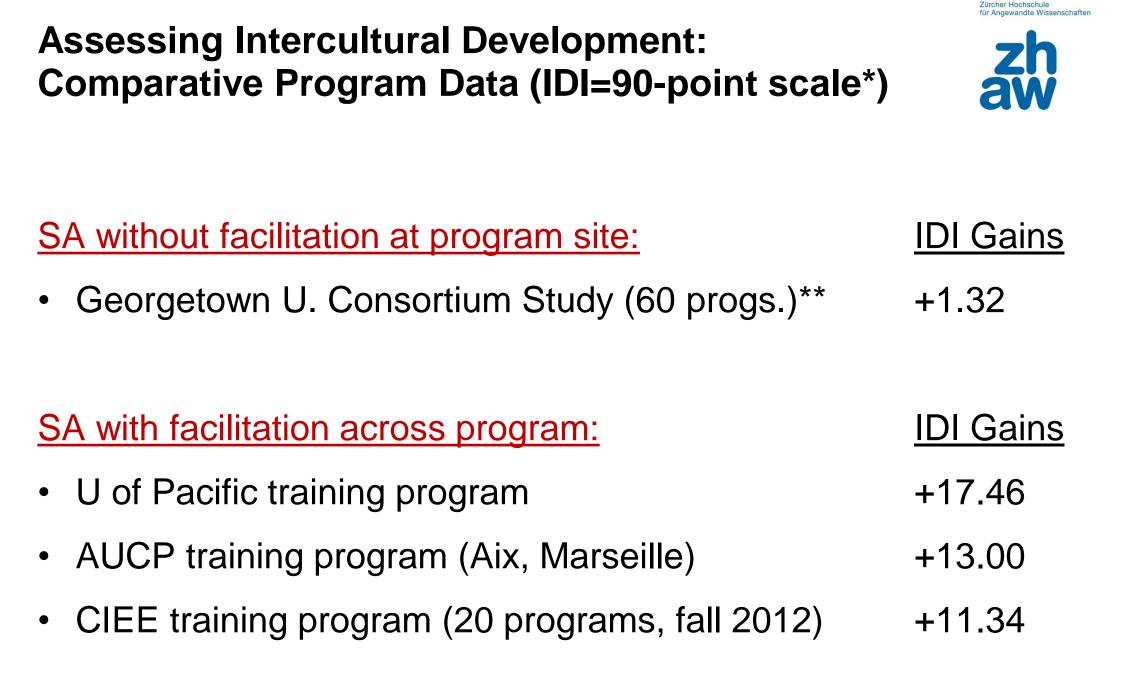
Core Georgetown Study findings: To what extent do traditional "immersion" practices foster intercultural learning?

- Immersion practices
- Send students abroad for longer periods
- Take steps to improve SL proficiency
- Enroll in host school classes
- Doing Internships, service learning
- Maximizing contact with host nationals
- Being housed in home stays
- Home stays
- Pre departure cultural orientation
- Cultural mentoring

- Impact
- Limited
- None
- None
- None
- None
- None
- Yes when engaged
- Yes, some



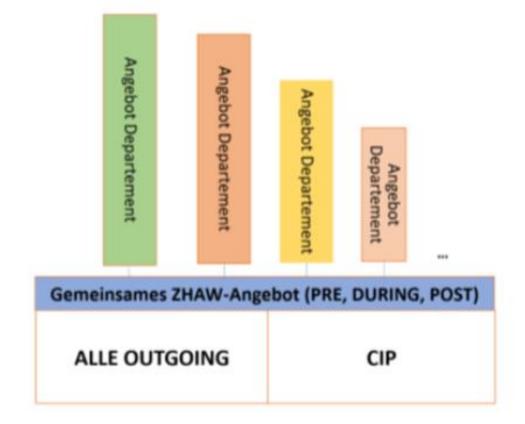
Yes HIGHEST IMPACT



ICOS – a module for outgoing students with transdisciplinary exchange

Departments S, G, L and P

- Pre-departure workshop: common knowledge base, exchange with incoming students
- During: exchange in tandems, critical incident and collegial advice
- Re-entry workshop: Reflection
  of learning process





Zürcher Hochschule für Angewandte Wissenschafte

#### **ICOS** is connected to the CIP